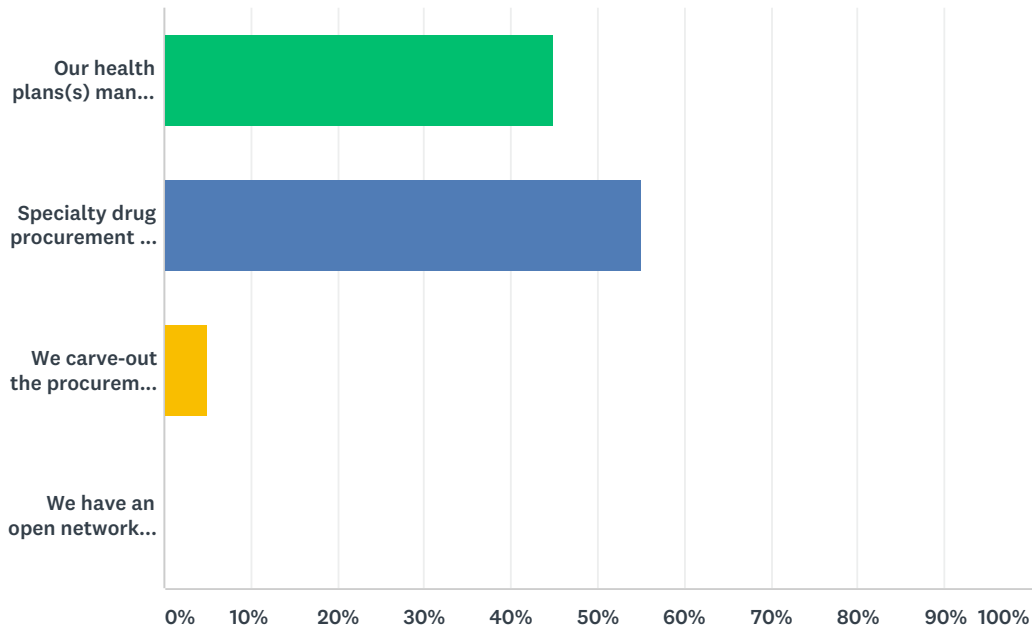


Q1 What is your company's present benefits design approach for procuring specialty pharmacy drugs and providing specialty drug management for your members?

Answered: 20 Skipped: 1

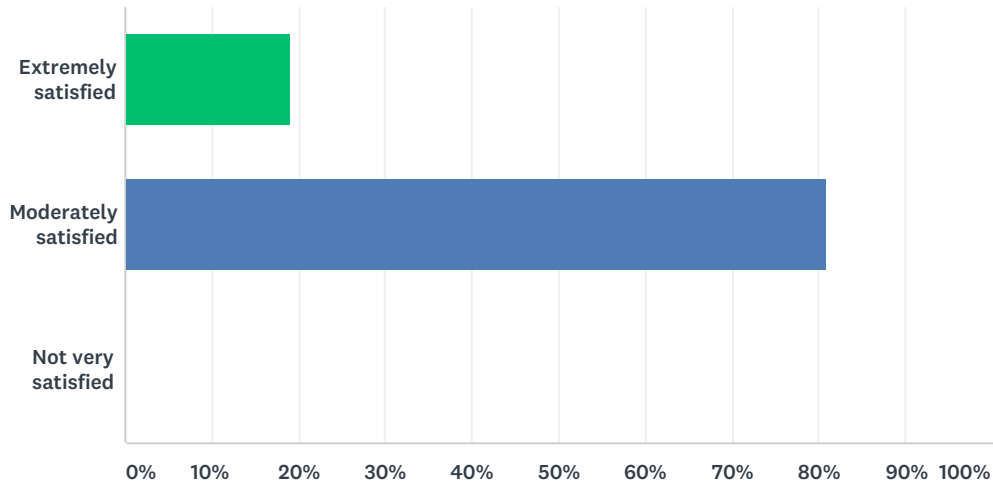


ANSWER CHOICES	RESPONSES
Our health plans(s) manage both medical and pharmacy benefits, including specialty drugs.	45.00% 9
Specialty drug procurement / management is provided by our PBM-owned/affiliated specialty pharmacy.	55.00% 11
We carve-out the procurement / management of specialty drugs to one of more separate specialty pharmacy vendors.	5.00% 1
We have an open network for specialty drug fulfillment and members may utilize multiple retail pharmacy or specialty pharmacy vendors.	0.00% 0
Total Respondents: 20	

#	OTHER - PLEASE SPECIFY OR COMMENT:	DATE
1	Our health plan currently manages all of our pharmacy benefits, including specialty drugs. However, we are moving these benefits to a PBM effective 10/01/2017 when our new plan year begins.	8/16/2017 1:11 PM

Q2 How satisfied are you with the amount and frequency of data you receive from your specialty pharmacy vendor(s)?

Answered: 21 Skipped: 0

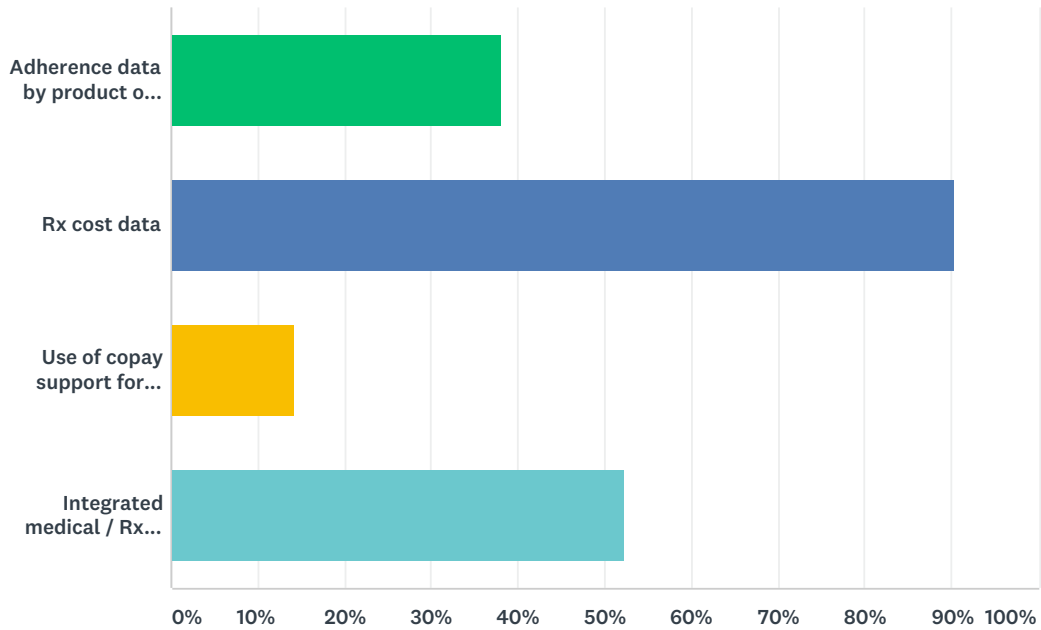


ANSWER CHOICES	RESPONSES
Extremely satisfied	19.05% 4
Moderately satisfied	80.95% 17
Not very satisfied	0.00% 0
TOTAL	21

#	OTHER - PLEASE SPECIFY OR COMMENT:	DATE
1	We've been w/our PBM for six weeks. Too early to tell much.	8/16/2017 4:25 PM

Q3 What data is provided by your vendor(s)? (Choose all that apply)

Answered: 21 Skipped: 0

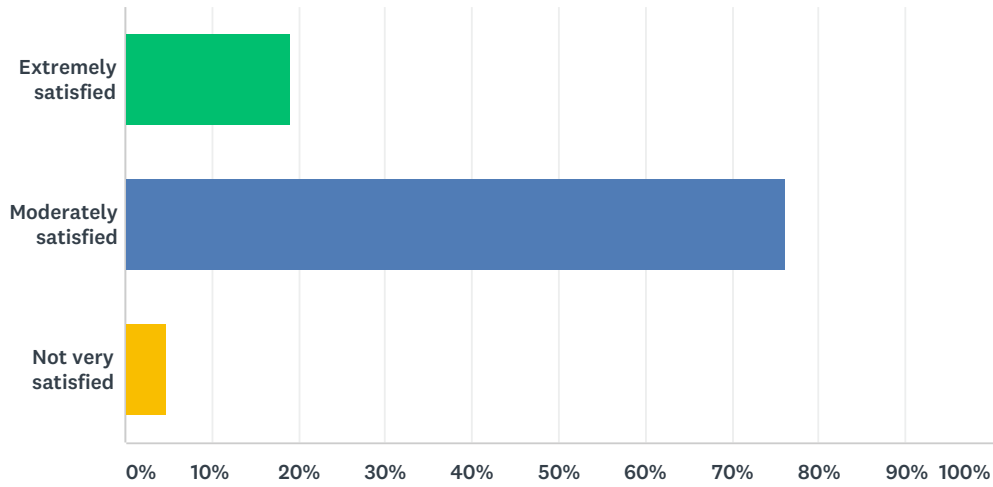


ANSWER CHOICES	RESPONSES
Adherence data by product or therapeutic class	38.10% 8
Rx cost data	90.48% 19
Use of copay support for members receive specialty drugs	14.29% 3
Integrated medical / Rx data showing overall utilization of services and total costs	52.38% 11
Total Respondents: 21	

#	OTHER - PLEASE SPECIFY OR COMMENT:	DATE
1	They tell us we'll be getting more reports.	8/16/2017 4:25 PM

Q4 How satisfied are you with the care management programs offered by your specialty pharmacy vendor(s)?

Answered: 21 Skipped: 0

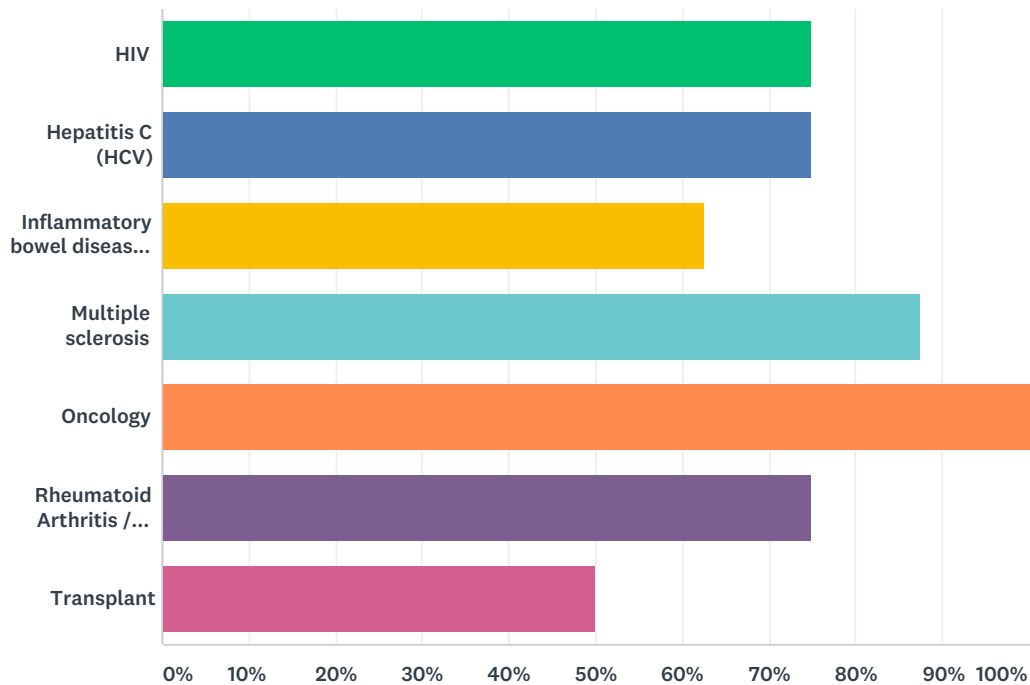


ANSWER CHOICES	RESPONSES
Extremely satisfied	19.05% 4
Moderately satisfied	76.19% 16
Not very satisfied	4.76% 1
TOTAL	21

#	OTHER - PLEASE SPECIFY OR COMMENT:	DATE
1	Again, too soon to say much.	8/16/2017 4:25 PM

Q5 Are disease state-specific programs offered for the following disease states by your specialty pharmacy vendor(s)? (Choose all that apply)

Answered: 8 Skipped: 13

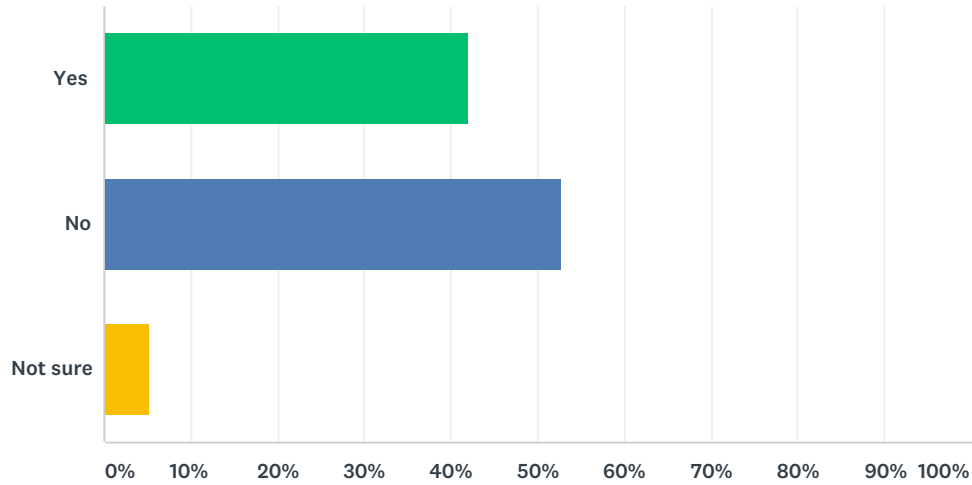


ANSWER CHOICES	RESPONSES
HIV	75.00% 6
Hepatitis C (HCV)	75.00% 6
Inflammatory bowel disease / ulcerative colitis (IBD/UC)	62.50% 5
Multiple sclerosis	87.50% 7
Oncology	100.00% 8
Rheumatoid Arthritis / Psoriatic Arthritis	75.00% 6
Transplant	50.00% 4
Total Respondents: 8	

#	OTHER - PLEASE SPECIFY OR COMMENT:	DATE
1	None	8/24/2017 10:34 AM
2	none	8/17/2017 4:36 PM
3	I don't know if they are offered since we do not participate in any of these.	8/16/2017 3:05 PM
4	unknown	8/16/2017 2:19 PM
5	Diabetes	8/16/2017 2:11 PM

Q6 Does your specialty pharmacy vendor(s) manage the procurement, fulfillment and management of specialty drugs covered under the medical benefit (typically, these are infused agents and/or provider-administered agents)?

Answered: 19 Skipped: 2

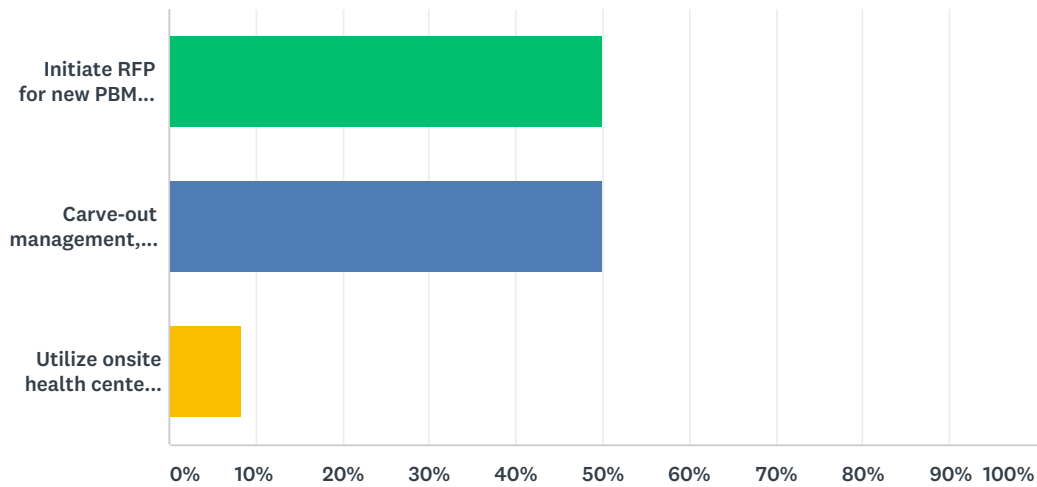


ANSWER CHOICES	RESPONSES
Yes	42.11% 8
No	52.63% 10
Not sure	5.26% 1
TOTAL	19

#	OTHER - PLEASE SPECIFY OR COMMENT:	DATE
1	in the middle of possibly changing J codes from medical to rx for cost mgt	8/18/2017 10:52 AM
2	not generally	8/16/2017 2:19 PM

Q7 What are the most likely changes for the management of specialty drugs you foresee in the next 12-18 months with your benefits plan?

Answered: 12 Skipped: 9

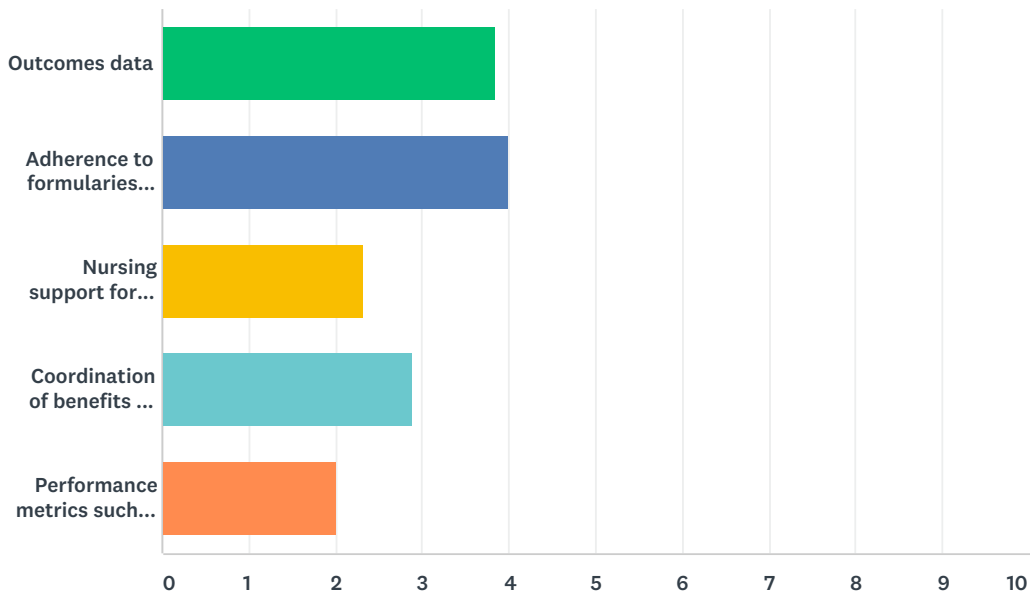


ANSWER CHOICES	RESPONSES
Initiate RFP for new PBM and/or specialty pharmacy vendor(s)	50.00% 6
Carve-out management, distribution and/or prior authorization services from your existing PBM	50.00% 6
Utilize onsite health center for specialty pharmacy education / management	8.33% 1
Total Respondents: 12	

#	OTHER - PLEASE SPECIFY OR COMMENT:	DATE
1	Not sure yet. Will have to see how things progress.	8/16/2017 4:25 PM
2	Possible step therapy in addition to prior authorization	8/16/2017 3:12 PM
3	We are finalizing the RFP process for 2018.	8/16/2017 1:07 PM

Q8 Rank, in order of importance (1= most important), what you desire in a specialty pharmacy:

Answered: 20 Skipped: 1



	1	2	3	4	5	TOTAL	SCORE
Outcomes data	36.84% 7	26.32% 5	21.05% 4	15.79% 3	0.00% 0	19	3.84
Adherence to formularies and/or prior authorization and step therapy criteria	40.00% 8	30.00% 6	20.00% 4	10.00% 2	0.00% 0	20	4.00
Nursing support for patients	0.00% 0	10.53% 2	31.58% 6	36.84% 7	21.05% 4	19	2.32
Coordination of benefits for patients and providers	15.79% 3	26.32% 5	10.53% 2	26.32% 5	21.05% 4	19	2.89
Performance metrics such as how quickly prescriptions are filled and adherence rates	10.53% 2	5.26% 1	15.79% 3	10.53% 2	57.89% 11	19	2.00

Q9 Other Comments:

Answered: 0 Skipped: 21

#	RESPONSES	DATE
	There are no responses.	